

# Phillips Cruises & Tours, LLC

## Getting there is half the fun!

2017 SEASON

Here are some travel tips for a successful and enjoyable trip to Whittier. Many guests drive to Whittier, while others travel by rail or coach. Please review the information that best relates to your mode of transportation. We look forward to seeing you soon!

**Driving to Whittier?** Please allow 1.5 hours to drive from Anchorage to Whittier on the Seward Highway. Near Milepost 79, you will pass the Alaska Wildlife Conservation Center on your right. In a very short distance you will make a left turn onto the Whittier – Portage Glacier road. Continue for approximately 10 minutes toward the Anton Anderson Memorial Tunnel. Please be advised that speeds are regularly checked along this road so be careful to obey the speed limit.

### What is the Anton Anderson Tunnel?

Every guest coming to Whittier will travel through North America's longest shared rail and vehicle tunnel which operates on a timed schedule allowing one-way traffic through the tunnel. A round-trip fee is collected when vehicles go to Whittier. The tunnel to access Whittier is open at 30 minutes past the hour. To depart Whittier, the tunnel is open on the hour. Tunnel fares run \$13.00 for vehicles under 28' and \$22-\$38 for vehicles over 28'. Details at [www.dot.state.ak.us/creg/whittiertunnel](http://www.dot.state.ak.us/creg/whittiertunnel).

### 26 Glacier Cruise:

9:00 AM Depart Anchorage  
10:30 AM Tunnel to Whittier  
12:30 PM Cruise Departs

### Glacier Quest Cruise:

10:00 AM Depart Anchorage  
11:30 AM Tunnel to Whittier  
1:00 PM Cruise Departs

### Sunset Glacier Cruise:

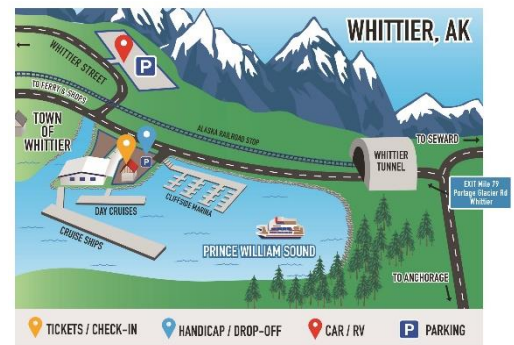
5:00 PM Depart Anchorage  
6:30 PM Tunnel to Whittier  
7:15 PM Cruise Departs

**How to find us in Whittier?** Our ticket office and boarding area is located at the first marina you encounter on your left, the Cliffside Marina, approximately one mile after exiting the Anton Anderson Memorial Tunnel. Our ticket office has a red roof with a big yellow triangle sign on it.

### Where to park in Whittier?

Public parking is located a short distance from our ticket office and boarding area. Follow the main road coming into Whittier, turn right onto Whittier Street and cross the railroad tracks. The public parking lot on your right accommodates cars and RV's for \$10-\$15 per day.

Please note that you may drop guests off at the boarding area before parking. Limited handicap and public parking is also available near our boarding area for \$12 per day in the Cliffside Marina parking lot.



**Already have your reservations?** Proceed directly behind our ticket office to Express Check-in located on our marina view observation deck covered with a blue awning. All guests must present photo I.D. at check-in to receive a boarding pass, meal card, and a map indicating the location of your reserved seat.

### Need tickets?

Our cruises sell out quickly during peak season and cell phone coverage can be intermittent along the Seward Highway. We strongly urge guests to purchase tickets **prior** to arriving in Whittier. Reservation agents are available 7AM – 8PM during the summer at 907-276-8023. Winter hours 8AM – 5PM, Monday – Friday.

### Rail Service - Day Cruises Only

Reservations and picture I.D. required. See confirmation for check-in locations and times.

8:45 AM Check-In Anchorage  
Rail Depot 411 W 1<sup>st</sup> Avenue  
9:45 AM Depart Anchorage  
11:00 AM Girdwood rail stop

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6:45 PM Depart Whittier  
7:40 PM Girdwood rail stop  
9:15 PM Return to Anchorage

### Day Coach Service

Reservations and pick up locations must be confirmed. Be ready 15 minutes before pick up time.

8:45 AM Marriott Courtyard  
9:00 AM Crowne Plaza  
9:30 AM Hotel Captain Cook  
10:30 AM Alyeska Resort

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5:45 PM Depart Whittier  
6:45 PM Alyeska Resort  
7:30 PM Anchorage Hotels  
7:45 PM Anchorage Airport

### Evening Coach Service

Reservations and pick up locations must be confirmed. Be ready 15 minutes before pick up time.

3:45 PM Marriott Courtyard  
4:00 PM Crowne Plaza  
4:30 PM Hotel Captain Cook  
5:30 PM Alyeska Resort

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10:00 PM Depart Whittier  
10:30 PM Alyeska Resort  
11:30 PM Anchorage Hotels  
11:45 PM Anchorage Airport

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Need assistance? Call us at 907-276-8023 or email [reservations@26glaciers.com](mailto:reservations@26glaciers.com)

## Welcome Aboard!

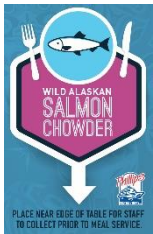
2017 SEASON

We strive to ensure your comfort and exceed your expectations by providing a smooth cruise featuring personalized narration, professional and courteous crew and top quality vessels to explore the pristine wilderness, magnificent glaciers and playful wildlife of Prince William Sound.



**Lots to learn from Chugach Forest Service Rangers\*:** Chugach Forest Service Rangers provide narration about the history, Native people, World War II, geology, glaciers and wildlife in Prince William Sound on the 26 Glacier Cruise and the Glacier Quest Cruise. Children can participate in the Junior Ranger program and receive a Junior Ranger badge upon completion of the program. \*Captains provide the narration for the Sunset Glacier Cruise.

**Complimentary Beverages:** Hot coffee and tea, along with ice water are complimentary at self-service stations on each deck. The main deck galley features a full-service bar where you may rent binoculars for the day or purchase snacks, cocktails, souvenirs and a variety of non-alcoholic beverages. Under State Law, it is illegal to bring your own liquor aboard.



**Complimentary Hot Meal:** We never charge extra for our meals. Shortly after the cruise departs, our crew will serve a complimentary hot meal at your reserved seat while you enjoy the scenery along the way.

1. Wild Alaska Smoked Salmon Chowder with a fresh Julienne Vegetable Salad.
2. Hearty Vegetable Chili with a fresh Julienne Vegetable Salad.
3. Gluten-Free Vegetable Chili with a fresh Julienne Vegetable Salad.
4. Kids age 2-11 may choose one of the above options or an all-beef hot dog, fruit cup, and chips.

Meals are not provided for infants age 0-24 months.

*Note: If we do not have a meal that meets your dietary needs, you may bring your own food.*

**No Seasickness Guarantee:** Prince William Sound is naturally protected from the strong currents found in the Gulf of Alaska by a series of barrier islands. We cruise in the western side of Prince William Sound through narrow passages and glacier lined fjords. The seas are generally calm in the fjords and our vessels are catamarans providing extra stability for a smooth and comfortable cruise.



**What to Wear / Bring?** The weather in Alaska is very dynamic and changes throughout the day. We recommend wearing layered, informal clothing and comfortable non-skid shoes. Bring a wind and water repellent jacket, sunglasses, a warm hat and gloves. Don't forget your camera, smart phone, and USB\* cord to easily recharge during the cruise. \*USB ports only on M/V Klondike Express.

**Children:** Our busy crew members appreciate conscientious parents who ensure the safety of their children and comfort of other passengers. Baby changing stations are available on board. Bring extra snacks, comfort items, formula, diapers and baby wipes. Due to limited storage, it is recommended that strollers or large bags be left in your personal vehicle.

**Homeland Security:** Weapons of any kind are prohibited on board. Due to limited storage areas, coolers, luggage, strollers, and large hand carry bags are not permitted. All items are subject to search.

**Smoking:** There will be no smoking allowed on any vessel owned or operated by PCT. This includes all forms of tobacco, cigarettes, cigars, e-cigarettes, vapors, and marijuana.

### Phillips Cruises & Tours, LLC (PCT) Terms and Conditions\*

Changes made to a confirmed reservation are subject to a \$25.00 change.

**Group Cancellation Fees:** 29 to 14 days or less: 25% of the cancelled fare is non-refundable. 13 to 2 days prior: 50% of the cancelled fare is non-refundable. 2 days prior: 100% of the cancelled fare is non-refundable. Name changes are permitted until 9:00 AM on the Date of Service.

**F.I.T. Cruise Cancellation and Change Fees:** 8 days or more prior: 100% refund minus a \$25 cancellation fee. 7 to 2 days prior: 25% of the cancelled fare is non-refundable. 48 hours or less prior: 100% of the cancelled fare is non-refundable. PCT reserves the right to charge a \$25 cancellation and change fee per cruise reservation. Name changes are permitted until 9:00 AM on the Date of Service.

**F.I.T. Whittier Transportation by Coach or Rail Cancellation and Change Fees:** 72 to 48 hours prior: \$10 of the cancelled rail and/or coach fare is non-refundable. 48 hours or less prior: 100% of the cancelled fare is non-refundable. PCT reserves the right to charge a \$25 change fee per fare for transportation components. Name changes for rail or coach service are permitted up to 48 hours prior to travel.

\*To review our complete rates, terms and conditions or group terms, please visit <https://www.phillipscruises.com/cruises/rates.php>