# **Phillips Cruises & Tours, LLC**

# Getting there is half the fun!

**2018 SEASON** 

Here are some travel tips for a successful and enjoyable trip to Whittier. Many guests drive to Whittier, while others travel by rail or coach. Please review the information that best relates to your mode of transportation. We look forward to seeing you soon!

### 26 Glacier Cruise

9:00 AM Depart Anchorage 10:30 AM Tunnel to Whittier 12:30 PM - 5:30 PM Cruise



#### **Glacier Quest Cruise**

10:00 AM Depart Anchorage 11:30 AM Tunnel to Whittier 1:00 PM - 4:45 PM Cruise

**Driving to Whittier?** Please allow 1.5 hours to drive from Anchorage to Whittier on the Seward Highway. Near Milepost 79, you will pass the Alaska Wildlife Conservation Center on your right. In a very short distance you will make a left turn onto the Whittier – Portage Glacier road. Continue for approximately 10 minutes toward the Anton Anderson Memorial Tunnel. Please be advised that speeds are regularly checked along this road so be careful to obey the speed limit.

## What is the Anton Anderson Tunnel?

Every guest coming to Whittier will travel through North America's longest shared rail and vehicle tunnel which operates on a timed schedule allowing one-way traffic through the tunnel. A round-trip fee is collected when vehicles go to Whittier. The tunnel to access Whittier is open at 30 minutes past the hour. To depart Whittier, the tunnel is open on the hour. Tunnel fare is \$13.00 for vehicles under 28' and \$22-\$38 for vehicles over 28'. Details at <a href="www.dot.state.ak.us/creg/whittiertunnel">www.dot.state.ak.us/creg/whittiertunnel</a>.

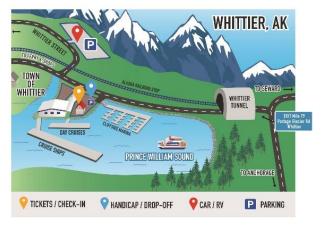
How to find us in Whittier? Our ticket office and boarding area is located at the Cliffside Marina on your left before reaching town, approximately one mile from the tunnel exit. Look for a red roof with a big yellow triangle sign on it.



# Where to park in Whittier?

Public parking is located a short distance from our ticket office and boarding area. Follow the main road coming into Whittier, turn right onto Whittier Street and cross the railroad tracks. The public parking lot on your right accommodates cars and RV's for \$10-\$15 per day.

Please note that you may drop guests off at the boarding area before parking. Limited handicap and public parking is also available near our boarding area for \$12 per day in the Cliffside Marina parking lot.



Already have your reservations? Proceed directly behind our ticket office to Express Check-in located on our marina view observation deck covered with a blue awning. All guests must present photo I.D. at checkin to receive a boarding pass, meal card, and a map indicating the location of your reserved seat.

Need tickets? Our cruises sell out quickly during peak season and cell phone coverage can be intermittent in Alaska. We strongly urge guests to purchase tickets <u>prior</u> to arriving in Whittier. Reservation agents are available 7AM – 8PM during our season and can be reached at 907-276-8023 x1.

### Rail Service

Anchorage Rail Depot 411 W 1<sup>st</sup> Avenue, Anchorage Photo I.D. required.

8:45 AM Check-In

9:45 AM Depart Anchorage 11:00 AM Girdwood rail stop

12:05 PM Arrive Whittier



Explore Whittier!	6:45 PM	Depart Whittier
Be on the train	7:40 PM	Girdwood rail stop
15 minutes prior	9:15 PM	Return to Anchorage
to departure time.		

### **Day Coach Service**

Reservations and pick-up must be confirmed. Be ready 15 minutes before pick-up time.

8:45 AM Marriott Courtyard 9:00 AM Crowne Plaza

9:30 AM Hotel Captain Cook 10:30 AM Alyeska Resort

Meet the coach right after your cruise. 6:45
We depart Whittier on the 6:00 PM tunnel. 7:45

5:45 PM Depart Whittier 6:45 PM Alyeska Resort 7:30 PM Anchorage Hotels 7:45 PM Anchorage Airport

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Need assistance? Call us at 907-276-8023 or email reservations@26glaciers.com

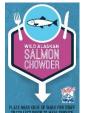
Welcome Aboard! 2018 SEASON

We strive to ensure your comfort and exceed your expectations by providing a smooth cruise featuring personalized narration, professional and courteous crew and top-quality vessels to explore the pristine wilderness, magnificent glaciers and playful wildlife of Prince William Sound.



Lots to learn from Chugach Forest Service Rangers: Chugach Forest Service Rangers provide narration about the history, Native people, World War II, geology, glaciers and wildlife in Prince William Sound on the 26 Glacier Cruise and the Glacier Quest Cruise. Children can participate in the Junior Ranger program and receive a Junior Ranger badge upon completion of the program.

**Complimentary Beverages:** Hot coffee and tea, along with ice water are complimentary at self-service stations on each deck. The main deck galley features a full-service bar where you may rent binoculars for the day or purchase snacks, cocktails, souvenirs and a variety of non-alcoholic beverages. Under State Law, it is illegal to bring your own liquor aboard.



**Complimentary Hot Meal:** We never charge extra for our meals. Shortly after the cruise departs, our crew will serve a complimentary hot meal at your reserved seat while you enjoy the scenery along the way.

- 1. Wild Alaska Smoked Salmon Chowder with a fresh Julienne Vegetable Salad.
- 2. Hearty Vegetable Chili with a fresh Julienne Vegetable Salad.
- 3. Gluten-Free Vegetable Chili with a fresh Julienne Vegetable Salad.
- 4. Kids age 2-11 may choose one of the above options or an all-beef hot dog, fruit cup, and chips.

Meals are not provided for infants age 0-24 months.

Note: If we do not have a meal that meets your dietary needs, you may bring your own food.

**No Seasickness Guarantee:** Prince William Sound is naturally protected from the strong currents found in the Gulf of Alaska by a series of barrier islands. We cruise in the western side of Prince William Sound through narrow passages and glacier-lined fjords. The seas are generally calm in the fjords and our vessels are catamarans, providing extra stability for a smooth and comfortable cruise.





What to Wear / Bring? The weather in Alaska is very dynamic and changes throughout the day. We recommend wearing layered, informal clothing and comfortable non-skid shoes. Bring a wind and water repellent jacket, sunglasses, a warm hat, and gloves. Don't forget your camera, smart phone, and USB\* cord to easily recharge during the cruise. \*USB ports only on M/V Klondike Express.

**Children:** Our busy crew members appreciate conscientious parents who ensure the safety of their children and the comfort of other passengers. Baby changing stations are available on board. Bring extra snacks, comfort items, formula, diapers and baby wipes. Due to limited storage, it is recommended that strollers or large bags be left in your personal vehicle.

**Homeland Security:** Weapons of any kind are prohibited on board. Due to limited storage areas, coolers, luggage, strollers, and large hand carry bags are not permitted. All items are subject to search.

**Smoking:** There will be no smoking allowed on any vessel owned or operated by PCT. This includes all forms of tobacco, cigarettes, cigars, e-cigarettes, vapors, and marijuana.

Phillips Cruises & Tours, LLC (PCT) Terms and Conditions\* Changes made to a confirmed reservation are subject to a \$25.00 change fee.

Group Cancellation and Change Fees: 29 to 14 days or less: 25% of the cancelled fare is non-refundable. 13 to 2 days prior: 50% of the cancelled fare is non-refundable. 2 days prior: 100% of the cancelled fare is non-refundable. Name changes are permitted until 9:00 AM on the Date of Service.

Independent Traveler Whittier Transportation by Coach or Rail Cancellation and Change Fees: 72 to 48 hours prior: \$10 of the cancelled rail and/or coach fare is non-refundable. 48 hours or less prior: 100% of the cancelled fare is non-refundable. PCT reserves the right to charge a \$25 change fee per fare for transportation components. Name changes for rail or coach service are permitted up to 48 hours prior to travel.

Independent Traveler Coach Service to Whittier by The Magic Bus - 48 hours or less prior: 100% of the canceled fare is non-refundable. A \$25 cancellation fee per coach fare may be applied. Name changes for coach service are permitted 9:00 AM on the Date of Travel.

Independent Traveler Rail Service to Whittier by The Alaska Railroad - 72 hours or less prior: 100% of the canceled fare is non-refundable. A \$25 cancellation fee per transportation fare. Name changes for rail service are permitted up to 72 hours prior to travel.

Alaska Products Change and Cancellation Fees - Changes must occur at least 7 days prior to travel and are subject to space available. 14 to 8 days prior: 50% of the canceled fare is non-refundable. Name changes for Alaska Products are permitted up to 72 hours prior to Date of Service.

\*To review our complete rates, terms and conditions or group terms, please visit https://www.phillipscruises.com/cruises/rates.php