Getting there is half the fun!

Phillips Cruises & Tours, LLC

Welcome to Whittier – the Gateway to Prince William Sound! Here are some travel tips for a successful trip to Whittier by car or scheduled coach or rail service. Please review the information that best relates to your mode of transportation. We look forward to seeing you soon!

26 Glacier Cruise
9:00 AM Depart Anchorage
10:30 AM Tunnel to Whittier
12:45 PM - 6:15 PM Cruise

Glacier Quest Cruise
10:00 AM Depart Anchorage
11:30 AM Tunnel to Whittier
1:00 PM - 4:45 PM Cruise

Driving to Whittier? Please allow 1.5 hours to drive from Anchorage to Whittier on the Seward Highway. Near Milepost 79, you will pass the Alaska Wildlife Conservation Center on your right. In a very short distance, you will make a left turn onto the Whittier – Portage Glacier road. Continue for approximately 10 minutes toward the Anton Anderson Memorial Tunnel. Please be advised that speeds are regularly checked along this road so be careful to obey the speed limit.

What is the Anton Anderson Tunnel?
Every guest coming to Whittier will travel through North America’s longest shared rail and vehicle tunnel which operates on a timed schedule allowing one-way traffic through the tunnel. A round-trip fee is collected when vehicles go to Whittier. The tunnel to access Whittier is open at 30 minutes past the hour. To depart Whittier, the tunnel is open on the hour. Tunnel fare is $13.00 for vehicles under 28’ and $22-$38 for vehicles over 28’. Details at [www.dot.state.ak.us/creg/whittiertunnel](http://www.dot.state.ak.us/creg/whittiertunnel).

📍 How to find us in Whittier? Our ticket office and boarding area is located at the Cliffside Marina on your left before reaching town, approximately one mile from the tunnel exit. Look for a red roof with a big yellow triangle sign on it.

📍 Where to park in Whittier?
Public parking is located a short distance from our ticket office and boarding area. Follow the main road coming into Whittier, turn right onto Whittier Street and cross the railroad tracks. The public parking lot on your right accommodates cars and RV’s for $10-$15 per day.

Please note that you may drop guests off at the boarding area in the Cliffside Marina parking lot before parking. The Cliffside Marina has a limited number of handicap and public parking spots available for $12 per day.

📍 Guests with cruise reservations: Proceed directly behind our ticket office to Express Check-in located on our marina view observation deck covered with a blue awning. All guests must present photo I.D. at check-in to receive a boarding pass, meal card, and a map indicating the location of your reserved seat.

📍 Guests who need reservations: Our cruises sell out quickly and cell phone coverage can be intermittent in Alaska. We strongly urge guests to make reservations prior to arriving in Whittier. If you need reservations upon arrival to Whittier, please call our Anchorage reservation office at 907-276-8023 or meet us in Whittier.

Rail Service
Anchorage Rail Depot
411 W 1st Avenue, Anchorage
Photo I.D. required.
8:45 AM Check-In
9:45 AM Depart Anchorage
11:00 AM Girdwood rail stop
12:05 PM Arrive Whittier

Day Coach Service
Reservations Required.
Be ready 15 minutes before:
8:45 AM The Lakefront
9:00 AM Hilton Garden Inn
9:15 AM Hotel Captain Cook
10:30 AM Alyeska Resort

Meet the coach:
6:45 PM Depart Whittier
7:45 PM Alyeska Resort
8:30 PM Anchorage Hotels
9:00 PM Anchorage Airport

Explore Whittier!
6:45 PM Depart Whittier
Be on the train
7:40 PM Girdwood rail stop
15 minutes prior to departure time.

12:05 PM Arrive Whittier

Welcome Aboard!

We strive to ensure your comfort and exceed your expectations by providing a smooth cruise featuring personalized narration, professional and courteous crew and top-quality vessels to explore the pristine wilderness, magnificent glaciers and playful wildlife of Prince William Sound.

Lots to learn from Chugach Forest Service Rangers: Chugach Forest Service Rangers provide narration about the history, Native people, World War II, geology, glaciers and wildlife in Prince William Sound on the 26 Glacier Cruise and the Glacier Quest Cruise. Children can participate in the Junior Ranger program and receive a Junior Ranger badge upon completion of the program. The Sunset Glacier Cruise will not have a ranger, it is narrated by the Captain.

Complimentary Beverages: Hot coffee and tea, along with ice water are complimentary. The main deck galley features a full-service bar where you may rent binoculars for the day or purchase snacks, cocktails, souvenirs, and a variety of non-alcoholic beverages. Under State Law, it is illegal to bring your own liquor aboard.

Complimentary Hot Meal: We never charge extra for our meals. Shortly after the cruise departs, our crew will serve a complimentary hot meal at your reserved seat.
1. Wild Alaska Smoked Salmon Chowder entrée is served with sides including a fresh Julienne vegetable salad, a multi-grain roll, a fruit snack, a YORK Peppermint Pattie, and oyster crackers.
2. A Hearty Vegetable Chili (GF) entrée is available upon request 48 hours prior to cruise departure.
3. Kids’ age 2-11 may choose from above, or an all-beef hot dog, fruit snack, and chips.

Meal choice is due 48 hours before travel. Meals are not provided for infants age 0-24 months.

Note: If we do not have a meal that meets your dietary needs, you may bring your own food.

GF = Gluten-free.

No Seasickness Guarantee: Prince William Sound is naturally protected from the strong currents found in the Gulf of Alaska by a series of barrier islands. We cruise in the western side of Prince William Sound through narrow passages and glacier-lined fjords. The seas are generally calm in the fjords and our vessels are catamarans, providing extra stability for a smooth and comfortable cruise.

What to Wear / Bring? The weather in Alaska is very dynamic and changes throughout the day. We recommend wearing layered, informal clothing and comfortable non-skid shoes. Bring a wind and water repellent jacket, sunglasses, a warm hat, and gloves. Don’t forget your camera, smart phone, and USB* cord to easily recharge during the cruise. *USB ports only available on the 26 Glacier Cruise.

Children: Our busy crew members appreciate conscientious parents who ensure the safety of their children and the comfort of other passengers. Baby changing stations are available on board. Bring extra snacks, comfort items, formula, diapers and baby wipes. Due to limited storage, it is recommended that strollers or large bags be left in your personal vehicle.

Homeland Security: Weapons of any kind are prohibited on board. Due to limited storage areas, coolers, luggage, strollers, and large hand carry bags are not permitted. All items are subject to search.

Smoking: There will be no smoking allowed on any vessel owned or operated by PCT. This includes all forms of tobacco, cigarettes, cigars, e-cigarettes, vapors, and marijuana.

COVID-19 Guest Information: Details on how we are keeping our customers and crew safe and healthy while cruising with us are available on our website. https://phillipscruises.com/private/faq_covid-19.php

Phillips Cruises & Tours, LLC (PCT) Cruise with Confidence Terms and Conditions*
- Group and Individual Cancellations received 14 days or more prior to cruise departure date are fully refundable.
- Group Cruise Cancellation (15+ adult fares per reservation): 13-2 days prior to cruise: 50% of the fare is non-refundable.
- Individual Cruise Cancellation (<14 adult fares per reservation): 13-2 days prior to cruise: 25% of the fare is non-refundable.
- Group and Individual Cruise Cancellation: At 48 hours prior to departure time: 100% of the fare is non-refundable.
- Date changes incur a $25.00 fee and must be confirmed 48 hours prior to cruise departure.
- Name changes are permitted until 8:00 AM on the Date of Travel.
- Coach or Rail Service Cancellations: 72 hours before transportation departure time: 100% of the fare is non-refundable. PCT reserves the right to charge a $25 change/cancellation fee per transportation fare. Name changes allowed 72 hours prior.

*To review our complete rates, terms and conditions or group terms, please visit https://www.phillipscruises.com/cruises/rates.php

21_Know Before You Go Cruise Info_10/12/2020 - 2 -